We are excited to announce a new and enhanced support program for Inteletravel advisors who have questions and need support from Allianz. Starting on July 1st 2026, Inteletravel will have three dedicated Allianz District Directors supporting you as well as an Inteletravel dedicated e-mail address for Allianz questions and support. We have divided up the country into support for East Coast, West Coast and Central support. But you do not need to memorize who supports the state you reside in as you will see we have made this very simple for you to get the support you need from Allianz. Our goal is to provide a simple and timely response to your Allianz travel protection support needs.

Below are the details on how to utilize this new Allianz support model.

Allianz Support Team

Jeff Schafer – Regional Sales Director

Marilyn McHugh – District Director, East Coast Support

Supports: New York, New Jersey, Ohio, West Virginia, Virginia, Florida, North Carolina, South Caroline, Georgia, Pennsylvania, Connecticut, Maryland, Maine, Rhode island, Vermont and New Hampshire

Nick Lindsey – District Director, West Coast Support

Supports: California, Arizonia, Oregon, Washington State, Idaho, Nevada, Montana, Utah, Colorado, Wyoming, New Mexico, North Dakota, South Dakota, Alaska and Hawaii

Bernie Verwiel – District Director, Central Support

Supports: Illinois, Iowa, Minnesota, Michigan, Wisconsin, Kentucky, Texas, Oklahoma, Missouri, Arkansas, Louisiana and Indiana, Kentucky, Tennessee, Mississippi and Alabama

Allianz Dedicated E-mail Support

Address for Inteletravel: Inteletravel@allianz.com

How to use the new Allianz support team

1. Make sure you type Inteletravel@allianz.com in the **To:** field.
2. Your subject line should always include your name and the state you reside in

3. Then simply type out your question and send the message to Allianz. Based on your state of residence, one of the Allianz Support Team will respond to your questions within 24 hours Monday thru Friday.
4. If you have an urgent time sensitive issue or a questions outside normal business hours or the weekend, please continue to send those inquiries to Allianz Agent Services : agentservices@allianzassistance.com

That's it....Simple!

We are confident that this new and expanded support model will enable Allianz to respond to your questions much faster and continue to provide you the industry leading products and support you need in todays fast paced environment.